

COVID-19 INFO FOR FLIERS

Flying during the Covid-19 epidemic requires some precautions that we are taking with the utmost rigor to to make your flight as safe as possible.

AT THE AIRPORT

At some airports, in order to comply with the provisions of the local health authorities, **body temperature** may be measured prior to departure. If there is a value higher than that established by the regulations (usually 37.5° C), you may be prohibited from departing or requested to provide a specific medical certificate.

You may also have your temperature taken at the final destination in Italy and might be carried out using a thermoscanner.

During the time you spend in the airport (check-in, transit, boarding, disembarking, baggage collection, security checks, etc.) we invite you to **maintain social distancing** of at least one meter. It is also recommended to wear a protective mask from the time you arrive at the airport.

ON BOARD

Our aircraft is sanitized with high sanitizing power products every day.

The seats occupied by the passengers and all the surrounding areas, are cleaned with sanitizing spray after every single flight.

In addition, we have adopted, in compliance with the current provisions of the National Health Authorities, some measures to avoid as much as possible contact between passengers. In particular, it shall:

- social distances on board is guaranteed by the limitation of passengers on board. In addition to the mask we ask you to wear the visors that will be delivered by the flight attendant.

It is mandatory to always wear a protective mask; in case you do not have one, we will provide a courtesy one made available by the Company.

- In more points of the airport and before boarding the plane, you will have available sanitizing gel that we invite you to use.
- The service on board is suspended. Only on request we will provide you with a bottle of natural water.
- Please follow the instructions of our cabin crew during boarding and disembarking.